

These are the terms under which OpenCorporates Ltd, a company registered in England (company number 07444723), and whose registered office is at Aston House, Cornwall Avenue, London N3 1LF (“we”, “us”, “our”), permits you to use the OpenCorporates API accessible at api.opencorporates.com (“our API”) to access *Our Data*. These terms are incorporated into an *order form* signed by you, but where there is a conflict between the *order form* and these terms, the *order form* shall prevail.

Use of the API

1. For the duration of this agreement, you may submit queries to *our API* using a unique *API key*. The delivery date of the *API key* will be set out in the *order form*.
2. Use of *our API* is subject to the following restrictions:
 - a) Any use of the API in excess of any *usage restrictions* (for example as to the number of queries per month) is not included in the *fees* and is subject to an additional charge (“*surge charge*”).
 - b) You may not disclose the *API key* to anyone other than your staff or contractors that are under an obligation to keep the *API key* in confidence and you shall take all reasonable steps to ensure that no one else has access to, or uses, the *API key*, including by limiting the internal disclosure of the *API key* only to those who need to know it for the purposes of exercising your rights under this agreement.
3. We may:
 - a) make modifications to *our API* at any time and for any reason, provided that we do not remove substantial functionality; and
 - b) make changes to the *API policy* that are reasonable in the context of the business we provide, for example, in order to comply with any conditions placed on us by suppliers of data to us or to comply with any changes in the law.

Use of the API data

4. Your use of the *API data* is subject to the licence or licences set out in the *order form*, as described more fully below.
5. **Internal use licence:** The *internal use licence*, is a worldwide, perpetual, irrevocable, non-exclusive and non-sublicensable licence to do anything with the *API data* which our *intellectual property rights* would entitle us to do, subject to the following rules:
 - a) *API data* may be used solely by your staff or your contractors; and
 - b) you may not communicate the *API data* or any part of it to any third party; nor may any third party be given access to the *API data* or any part of it.
6. **External distribution licence.** The *external distribution licence*, is a worldwide, perpetual, irrevocable, non-exclusive and non-sublicensable licence to distribute the *API data* but only in the form of a derivative work or works consisting of some or all of the *API data* amalgamated with other data such that:
 - a) any recipient of the derivative work or works does not receive any substantial part of the *API data* that is not combined with other data; and

- b) a reasonable person in your industry would consider the derivative work or works to have “added value” to the *API data*.
7. Irrespective of the *licence type* that applies to you, you shall not permit any third party to use the *API data* in breach of our *intellectual property rights*.

Fees and Payment

8. You shall pay us the *fees* annually in advance, with the first payment to be made no later than the *start date* and each subsequent payment no later than each anniversary of the *start date* thereafter.
9. For each access to the *API* submitted by you in excess of any *usage restriction* (for example in excess of a monthly allowance) will be charged to you as a *surge charge* at the *surge charge rate*. *Surge charges* will be invoiced to you at the end of the month in which they occur and are payable within 14 days of the date on the invoice.
10. Payment terms are included in the *order form*.

Attribution and publicity

11. It is important to us that credit is given where it is due. If you distribute *API data* in the form of a derivative work or works, you shall identify us as the original source of the *API data* in a manner customary for the medium which you are using – where possible by displaying the phrase “Powered by OpenCorporates” together with our logo.
12. We are permitted to use your name and/or logo to publicise the fact that we have supplied data to you and the use made by you of the data.
13. We and you therefore grant each other a mutual, worldwide, perpetual, and non-sublicensable licence to use each other’s name and/or logo or other form of branding but only for the purpose of giving effect to the clauses under this section.

Intellectual property

14. Nothing in this agreement shall be interpreted as an assignment of any rights (including *intellectual property rights*).
15. Any licences of *intellectual property rights* granted under this agreement in relation to the *API data* cover only those *intellectual property rights* that:
- a) belong to us; and
 - b) subsist in the *API data* we supply to you through our API.

Duration, termination and renewal

16. This agreement will start on the *start date* and, unless it is terminated otherwise in accordance with the terms of this agreement, it will end at the end of the *fixed term*. We may terminate this agreement at any time by giving you notice:
- a) if you commit a material breach of this agreement and, if it is capable of remedy, you do not remedy it within thirty (30) days of us notifying you of the breach; or
 - b) we are required to do so by law for any reason.
17. If this agreement is terminated early by you or because of your breach, you will not be entitled to a refund of any proportion of the *fees* (except where you terminate because of a significant reduction in the availability of data – see under “data and data quality”).

18. In addition to our right to terminate this agreement, we suspend your access to *our API* at any time by giving you notice if we reasonably believe that:
- a) you have used our *API*, or the *API data* in any way that is contrary to any of the terms of this agreement;
 - b) you have failed to pay any sum that is due to us; or
 - c) we are required to do so by law for any reason.
19. If we suspend your access to *our API* but our reasonable belief was unfounded, we will refund you a portion of the *fees* calculated pro rata for the time during which you access to *our API* was suspended.

Data and data quality

20. To the extent that *API data* contains *personal data*, each party shall be a separate *controller* of the *personal data* and solely responsible for its own *processing* of the *personal data*.
21. **Warning:** We obtain data from third party sources, in many cases without any clear provision for sublicensing. We make no warranty as to (i) our ownership of the *API data* and (ii) that your use of the *API data* will comply with applicable laws. We do make reasonable efforts (to the extent that we are aware of their existence) to ensure that a link to the *source terms* is available via the *API*. You are responsible for ensuring that your use of the *API data* for whatever purpose you use it is permitted.
22. Our “legal entity resolution” service is a service which attempts to identify a legal entity based on information you give us. It represents no more than a guess by our algorithms as to the most likely entities matching your query. We are not liable if that guess is misleading or wrong. You should ensure that you cross-check any result before acting on it.
23. **Warning:** We collect data from public sources over which we have no control and we are therefore unable to ensure that any of the contents of the *API data* are accurate, complete or otherwise of any particular quality. Accordingly, we disclaim any liability for the accuracy, completeness, freedom from infringement of third-party rights or any other quality or absence of quality of the *API data* except to the extent of our commitment under the data quality SLA.
24. **Warning:** The public data sources made available as *our data* may change. We may include new public data sources, or be constrained to withdraw them, and accordingly *our data* will change. Although in our experience it is a rare occurrence, we cannot rule out a provider withdrawing the whole, or any part of, a public data source. We have no control over what decisions providers make and may have no or little advance warning of their proposed action. Accordingly, we cannot promise that any particular data will be available as part of *our data* and we disclaim any liability for the removal of any public data set from *our data*. However, if the number of records contained in *our data* is reduced by 30% or more from the number present at the start date, you may terminate the agreement and we will refund *pro rata* the cost of any unused calls to the *API*.

Limitation of liability

25. There will be occasions (for example when carrying out maintenance) when the *API* will not be available. Provided we remain within our service level commitments set out in Annex A we will not be liable for any periods during which the *API* is not available. We do not commit ourselves to any higher availability than that set out in Annex A. Where we breach the service level commitments set out in Annex A, your sole remedy will be set out in that Annex and you shall not be entitled to damages, or to terminate this agreement, in addition.
26. Our cumulative maximum liability to you under or in connection with this licence shall, irrespective of the basis of the claim, be capped to the lesser of (i) an amount equal to the fees paid to us in the preceding 12 month period (ii) £50,000.

27. We shall not be liable to you for any consequential, indirect or special losses or for any of the following (whether direct or indirect): loss of profit or savings, loss of opportunity or contract, loss of reputation or good will, loss or damage to equipment, loss or corruption of data, loss or corruption of software or systems.
28. But, this agreement does not limit or exclude liability where such limitation or exclusion would not be permitted by applicable law.

Notices

29. Any notices that need to be sent under this *licence* shall be written in English, sent by email to the receiving party's email address and deemed received when the receiving party's email server transmits a success code to the sending party. Our email address is legal@opencorporates.com. Your email address is the most recent one you have entered on our system through your account.

Law and jurisdiction

30. This agreement shall be governed by English law and the courts of England and Wales shall have exclusive jurisdiction to settle any disputes arising in connection with it.

Definitions

31. In this agreement, "*controller*", "*personal data*", "*processing*" have the same meaning as in the EU General Data Protection Regulation, or, if it is no longer in force in the United Kingdom, the law replacing it in the United Kingdom.
32. In this agreement, the following words shall have the following meanings set out below:
 - a) "*API data*" means all data you obtain through *our API*.
 - b) "*API policy*" means the policy published at opencorporates.com/legal/public_records_privacy_policy
 - c) "*fees*" means initially, the fees set out in the *order form*;
 - d) "*fixed term*" means the period specified in the *order form* for the duration of this agreement;
 - e) "*intellectual property rights*" means any property right capable of subsisting in the *API data* under whichever law of property is applicable as the case may be.
 - f) "*licence type*" means either an "*internal use licence*" or an "*external distribution licence*" as specified in the *order form*;
 - g) "*order form*" means the *order form* you signed when entering this agreement;
 - h) "*our data*" means the Open Corporates database of the corporate world, at the date of the *order form*, as advertised by us, and thereafter as modified by us from time to time in accordance with this agreement;
 - i) "*source terms*" means any explicit licence or condition imposed by a third party data source relating to the use of any data that forms a part of the *API data*.
 - j) "*start date*" means the date set out on the *order form*;
 - k) "*surge charge*" means a charge payable by you for submitting *API* requests in excess of any *usage restrictions*.
 - l) "*surge charge rate*" means double, so that the *surge charge* for a certain number of *API* requests in excess of the *usage restrictions* will be twice the normal price (pro rata) of that number.

m) *“usage restrictions”* means any restrictions as to use of *our API* set out in the *order form*.

Annex A Service Levels

Availability

1. Our commitment to a particular service level, expressed as a percentage of time for which the service is available (whether in this Annex or in the *order form*) is subject to the exclusions set out in this Annex.
2. Unless otherwise stated in the *order form* our service level commitment is to 99.5% availability.

Exclusions

3. The following periods of time are to be disregarded when computing the proportion of time for which *our API* is available:
 - a) Any period of *scheduled maintenance*.
 - b) Any period for which we are unable to make *our API* available for reasons beyond our control.
 - c) Any period of suspension of your access to *our API* which we are entitled to enforce in accordance with this agreement.
4. Our obligation to make *our API* available extends only to ensuring connectivity to the Internet and the proper responses to any traffic coming from the Internet, it does not extend to ensuring that packets traverse the Internet. For example, the failure of any networking equipment outside our direct control shall not be treated as making *our API* unavailable, regardless of whether you are able to access it or not.

Remedy (service credits)

5. If, in any period of five consecutive days, we breach the service levels set out in this Annex, then 50% of your monthly allowance of API calls shall be added to your allowance in the following month (a *service credit*), subject to the following:
 - a) The periods of five consecutive days do not overlap. If you receive *service credits* for a period of five days, those days shall not count in computing any further breach.
 - b) The monthly allowance refers to the month in which the first of the five consecutive days may fall.
 - c) If you have an allowance that may be used over periods of longer than a month, then the monthly allowance will be apportioned *pro rata* to each month.
 - d) If you receive *service credits* for a period falling after the end of this agreement then:
 - (i) If you have entered into a new agreement with us, they shall be added to your first monthly allowance in the new agreement.
 - (ii) Otherwise, this agreement shall be extended for an additional month.
 - e) Service credits may not be used after the month to which they have been assigned.

Maintenance

6. In this annex, "*scheduled maintenance*" means any period for which *our API* is unavailable that:

- a) We have advertised no less 24 hours in advance;
- b) Lasts no longer than 8 hours in any 24 hour period during any weekend or bank or public holiday in England; or 2 hours in any 24 hour period on any other day;